



# ESI Call Accounting Pro™

for ESI eSIP Evolution Series™ Systems



Take the headache out of managing your company's call records with the **ESI Call Accounting Pro™** application. With this application you will know that you always have the right information at the right time with full visibility of call activity on your ESI phone system.

ESI Call Accounting Pro's intuitive design helps keep a handle on your communications costs, while reducing the time and effort required to retrieve the information.

### **Simplify how you do business**

Your business' time is precious, so retrieving and understanding call reports should be painless and easy to do. ESI Call Accounting Pro eliminates the guess-work when reporting inbound and outbound calls from your organization.

### **Extensive reporting options**

A powerful reporting engine and a host of reporting types that will help you keep accurate call data. Print your report or save it in a preferred format, such as PDF, Excel or HTML. Repeatedly running the same reports? Schedule them to be automatically generated and email right to your inbox!

### **Key Features & Benefits include:**

- Track calls for legal and HR purposes
- Reduce phone abuse and misuse
- Instantly access emergency or suspicious calls
- Monitor system efficiency, routing & bandwidth
- Gain advanced traffic and trunk analysis
- Allocate charges and call costs
- Automated reports/alerts to keep you informed
- Easy access to historical data
- Cradle-to-grave reporting
- Top-notch detailed reports: generate an array of summary, detail, and analysis level reports
- Variety of customizable charts
- Excel-style Pivot Table capability, to summarize and quickly target specific calls
- Create a visual geographic analysis of call activity through the Maps function
- Track telecommunications costs with Flexible Cost Routing
- Notifications for calls matching user-specified criteria with Call Alerting