

ESI Click-to-Call *(on Chrome browsers)*

For users of the ESI eCloud PBX



Just One Click In Your Browser to Place Calls from Emails, Websites, and web-based CRMs!

CONTACT Us



With **ESI Click-to-Call** for eCloud PBX systems allows users to initiate outgoing calls by clicking directly on phone numbers found in emails, websites and web-based CRMs. Once a number is clicked, the user's ESI Business Phone will ring, placing the outgoing phone call once the handset is picked up.

Incoming Call Notifications: This gives you a screen pop on your browser with Caller ID info.

Outbound Caller ID (Premier users and higher): Users can select from a drop-down list of available numbers within their corporate directory to display as their Caller ID during outbound calling.

Audio Notifications: Audio prompts can be played to notify you of an incoming call.

Click-to-Call (follow my answering rules): Route calls initiated from ESI Click-to-Call to your preferred device(s), based on the user's answering rules.

Click-to-Call (ring my extension only): Calls initiated from ESI Click-to-Call will be routed to your primary device.

Click-to-Call auto answer my phone: Automatically begin your call without needing to pick-up your phone (only available on your primary device).

Number Tagging: Allow the tagging of phone numbers throughout your browser.

Desktop Notifications: A screen pop will be shown above all windows currently open on your computer.

