



# eSIP Button Programming

## One-Page Quick Guide

Button Programming Guide							Details
Feature	Type	Name	Value	Line	Subtype	Pickup Number	
<b>Lines</b>	Line	"Line 1"		Auto			This is for Line appearance (these are NOT shared line appearances)
<b>Extensions</b>	Memory Key	"John Doe"	"Ext Number"	SIP1	BLF/BXFER or AXFER	*04*"Ext #"	<p>This should be your setup for all exts on the system. BLF/BXFER allows you to one touch blind transfer the call you are on, directly to the ext you pressed. BLF/AXFER allows you to do a one touch supervised. By adding *04*ext# you will then be able to also pickup a ringing call to that ext. When a call is ringing that ext, you will see a slow</p> <p>Pickup Number field is often covered by default when programming through Auto Provisioning, you may need to widen your window to view it.</p>
<b>Intercom</b>	Key Event	"Intercom"	*5		Prefix		This allows you to press an Intercom key and then another ext. That ext's phone will auto answer and you can now talk with them hands free.
<b>Park</b>	DTMF	"Park"	*6				This allows you to Park the call you are on, to the first available call park queue
<b>Park Queues</b>	Memory Key	"Park 10"	*10"	SIP1	Call Park or BLF/BXFER		This allows you to force park a call onto the specific call park queue that is programed by simply pressing the button. You can also retrieve a call that is parked on that call park queue by pressing the button. Subtype "Call Park" will slowly blink Red when a call is parked. Subtype BLF/BXFER will be lit solid red. Either Subtype will light green when there is no call on that call park queue
<b>Transfer to VM</b>	Key Event	"XFER VM"	**		Prefix		When this key is programed, you can hit your Transfer button + "XFER VM" + Ext to have the caller go directly to that ext's VM
<b>Day/Night Key</b>	Memory Key	"Day"	**8XX"	SIP1	Presence		These keys can be used to toggle between the different Time Conditions on the system. When Subtype Presence is selected, which ever Time Condition is active will be lit Red, and all others would be lit Green.
<b>Speed Dial</b>	Memory Key	"John Cell"	*2145550000"	Auto	Speed Dial		Any external speed dial that you want saved as a DSS key should have the Subtype as Speed Dial. This will automatically dial the number without #
<b>Listen/Whisper/Barge</b>	Key Event	"Listen"	**90"		Prefix		These keys will allow you to Listen, Whisper, or Barge-in on another callers conversation. Their ext would need to be set to Allow Monitor, and your ext would need to have Listen, Whisper, Barge, or Extensive set
<b>Virtual Mailbox</b>	Memory Key	"John VM"	*2*"Ext Number"	SIP1	Presence		This key will work like a Virtual Mailbox, and whenever a new message is in that user's mailbox, this light will turn solid Red on your phone
<b>One Touch Record</b>	DTMF	"Record"	*1				This key will allow you to start and stop a recording on the fly
<b>Rec Pause</b>	Memory Key	"Rec Pause"	*00*"Ext Number"	SIP1	BLF/DTMF		If your extension is set for Automatic Call Recording, you can use this key to pause and restart the automatic call recording. When you are recording, the light will be Red and when you are pausing the recording, the light will be green.
<b>Queue Login/Logout</b>	Memory Key	"Login/Out"	*75*"Queue Number"	SIP1	Presence		This key can be given to any Dynamic Queue Agents, that want to be able to login and out of a particular queue.
<b>Login/Out BLF (Presence Only)</b>	Memory Key	Login Status	*75*"Ext Number" + * "Queue Number"	SIP1	Presence		This key will show you a color indication of if you or a particular extension is either logged in or out of a particular queue
<b>Page</b>	Memory Key	"Page"	"Number for Page Group"	AUTO	Speed Dial		This is a speed dial for a paging group that you have created, when set to Speed Dial, the system will automatically start the paging when the button is pressed
<b>LDAP</b>	Key Event			LDAP1	LDAP		LDAP button, once LDAP server has been properly configured